**Lauren Ashley Fisher**

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**Profile**

Professional with more than 10 years of US and international experience in project management, operations, infrastructure development, consulting, and change management. Proven success in public and private sectors, and in startup, turnaround and Fortune 500 environments. Capable and collaborative leader with robust problem solving, analytical, relationship management, and organizational skills.

Thrives on challenge, enjoys wearing multiple hats, works well autonomously or as part of a team, and consistently takes on the toughest projects. Experienced and successful in telecommuting/virtual roles. Solid understanding of foreign business protocols and cultural nuances. Navigates comfortably across all organizational levels and with globally dispersed, cross-functional teams.

**Areas of Expertise**

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| Agile & Waterfall Project Management | Professional Services / Consulting | Process Development / Improvement |
| Cost Control / Cost Reduction | Problem Solving | Project Recovery / Turnaround |
| Cross-cultural Business Protocols | Lean Six Sigma Methodologies | Relationship Management |
| Communication / Presentation | Training Development / Delivery | Team Dynamics / Leadership |

**Technologies & Methodologies**

MS Project • SharePoint • Visio • Excel • Power Point • Captivate• Camtasia • SAP • SABA • Blackboard

ADKAR • ADDIE • Agile Development • CPDEP

**Professional Experience**

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| FISHER STRATEGIC SOLUTIONS – Houston, TX |  2010 – Present |

**Principal / Senior Consultant**

* Launched consulting firm specializing in business process development/improvement, project planning/management, and operations management.
* Led organizational development initiatives for major oil and gas companies during implementations of ERP, CRM, and proprietary applications with 2000+ users.
* Key role in helping oil field service company in increasing sales 75%, and strengthening competitive market position; developed web site, social media/traditional marketing programs, and back-office systems.
* Served as Operations Manager, manage work flow, processes, and marketing, enabling business owner to concentrate efforts on new business development, project management, and client service.
* Propelled sales 15% after identifying industry trade show appropriate for new product launch.

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| HALLIBURTON – Houston, TX | 2013 - 2014 |

**M & A Learning & Development Project Manager**

* Leads a five person team of instructional designers in the full lifecycle of SAP learning development projects including analysis, design, development, and deployment.
* Advises on multiple organizational change management projects designed to develop strategic, measurable training programs to ensure successful adoption of tools and processes.
* Supplements instructional design team designing and developing training materials, such as quick reference guides, Captivate e-learning materials, and instructor-led training materials.
* Led the redesign of a SharePoint training tracking tool gathering requirements, collaborating with the development team through design, testing, and implementation.

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| ENAXIS CONSULTING – Houston, TX | 2012 - 2013 |

**Senior Consultant**

* Defined client requirements; determined project scope and present proposals to potential clients; participated in determining project timeline, deliverables and client follow-up.
* Provided leadership and input on software implementations, including behavioral change strategy, project communications, training course set up, documentation, consultation with stakeholders, training needs assessment, and development of training plan and training materials including training & demo decks, user guides, quick starts, and administrator training.
* Manager and contributor on multiple organizational development and behavioral change management projects designed to develop strategic, measurable training, and communication programs to accomplish business goals.

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| ROLLS ROYCE – Houston, TX | 2010 - 2012 |

**Project Manager – Rolls Royce Marine***Global leader in the design, development, supply and support of products and systems for commercial and naval customers worldwide, with 2,000+ customers and equipment installed on over 30,000 vessels worldwide.*

* Established Project Management Office (PMO) for Rolls Royce Marine; dramatically increased utilization of engineering resources in the US, Newfoundland, Canada, and Mexico, increasing revenue and profitability.
* Developed change strategy, training programs, and best practices for PMO; model was adopted and implemented globally.
* Defined and implemented processes to optimize engineering skill sets/capabilities on projects; reduced delays, increased on-time/on-budget project delivery, and improved customer satisfaction.
* Planned, managed, and executed all $500K+ projects for North America region; up to 8 projects simultaneously.
* Integral part in generating more than $3 million revenue in 1 year by demonstrating the value of project management and professional services as channels to generate new and add-on sales.
* Planned and managed $2.5 million project; implemented cross-functional communication standards, and completed massive, normally 45-day project with “impossible” 16-day deadline in 14 days; project success led to new business development opportunities and new, multimillion-dollar revenue streams.
* Key role in post-merger integration of people, processes, and systems following 2 new acquisitions.
* Successful enterprise wide deployment of and training for SharePoint 2007.
* Introduced cost saving initiatives including video conferencing to reduce international travel expense and improve productivity.

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| NETQOS (now CA Technology) – Austin, TX | 2008 – 2009 |

**Project Manager / Facility Security Officer (FSO)**

*Provider of network performance and service delivery management solutions; acquired by CA Technologies, 2009*

* Retained by startup network performance analytics software /services provider to manage security requirements following $1 million government contract award.
* Managed professional services engagements with private sector clients.
* Doubled per-seat revenue to $1500 at zero cost by creating training certification programs; leveraged existing materials to provide testing and several levels of certification to client companies.
* Worked with top-tier clients including Dell, Chevron, and Schlumberger.
* Created and maintained personnel security file system, SharePoint site, and security education program; chaired classification management meetings.

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| ROCKWELL COLLINS (formerly ITAC) – Anaheim Hills, CA | 2005 - 2008 |

**Office Manager / Facility Security Officer (FSO)**

*Global communication and aviation electronics manufacturer; acquired Information Technology & Applications Corp. (ITAC), a privately held intelligence engineering and products company, in 2007*

* Managed office and facility security for ITAC; ensured security clearance for all vendors.
* Integral in $3 million contract award; managed end-to-end project to bring facility into compliance with security requirements; oversaw highly complex, 18-month project to build Sensitive Compartmented Information Facility (SCIF) within the building; selected/managed contractors to ensure secure construction, as well as, HVAC, plumbing, electrical; and conducted security interviews with surrounding companies.
* Negotiated favorable terms with suppliers, vendors, and service providers by obtaining FSO certification to handle all industrial security; reduced shipping, supply, and security costs 35% in 1st year, and 15% each subsequent year; leveraged volume discounts and eliminated delivery costs.
* Managed build-out of expanded office space; researched suppliers, secured competitive bids, and negotiated construction of space 2X larger than existing space for $10K less than that space had cost.
* Developed strategy and gained buy-in from senior management for computer-based training (CBT) to track, certify, and monitor security training requirements.

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| SAIC (Science Applications International Corporation ) – El Segundo, CA | 2004 – 2005 |

**Executive Program Assistant**

*Provider of scientific, engineering, systems integration, and technical services and solutions for the Department of Defense (DoD), Department of Homeland Security (DHS), and the National Security Agency (NSA)*

* Provided executive-level administrative support; attended project status meetings, served as the industrial security liaison, and provided training/support as the Livelink subject matter expert (SME).
* Instrumental in meeting highly aggressive 45-day deadline for implementation of new enterprise data management system (Livelink); selected by senior management to learn the system, develop/deliver training to 50+ end-users, and serve as point person for issues/questions following rollout.

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| UNITED STATES NAVY | 2001 - 2003 |

* Streamlined processes, increased productivity, and strengthened operations by re-organizing/improving management of the USAF space control program document control system.

**Cryptologic Technician / Interpreter**

**Education & Professional Development**

Project Management Certificate, St. Edwards University Professional Education Center, 2009

Associate of Arts, World Languages (Arabic), Defense Language Institute, Monterey Peninsula College, 2003

Bachelor of Science Management studies, Pepperdine University Graziadio School of Business, 2005 – 2008

Six Sigma Green Belt Training ▪ ITIL certification ▪ PROSCI training